

Friday, May 3, 2019



Engaging Residents, Families and Staff



Thank you to all who sent their suggestions. We will announce the winner on our June Newsletter.

Please help us to choose the name of our newsletter.

[Click here to vote](#)



**Arthur Barnett**  
(March 24, 1950 to April 13, 2019)

A good friend, coworker and a Director in the Tudor Group of Companies. We will always remember the good times, your friendship, and the over 45 years of service and contributions you made to Tudor House. We will miss you very much.

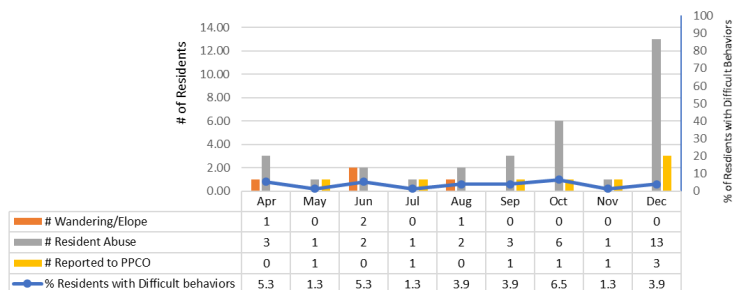
### Continuous Quality Indicator (CQI) Quarterly Report

CQI 3rd Quarter Report is posted on Resident

**HIGHLIGHTS**

If you have questions or comments regarding this report, [click here](#)

### % of Difficult Behaviors



**Overall average indicates we are successfully managing difficult behaviors in all three realms.**



### Benchmark Comparisons

Tudor House average **3.9 %**  
 IERHA PCH average not available  
 WRHA PCH average 6.2%  
 (WRHA MDS Quarterly Quality Report 2018 Q2)  
 Canada PCH average 12.3%  
 (Canadian Adjusted Rate 2018)  
**Reported to Protection for Persons in Care Office YTD = 8**  
 (all below Threshold)



Use **CARE**  
 Caution And Respect Everyday

### SAFETY TIP OF THE MONTH

The Provincial Healthcare Violence Prevention Symbol heightens awareness on how to best manage difficult/responsive behavior through screening, assessment and development of an individualized plan of care. This promotes care, welfare, safety & security for residents, families/visitors, staff & associates



### Accreditation Required Organization Practice (ROP)

**Infection Prevention & Control (IPC)** is a Manitoba Health Standard and a Required Organizational Practice (ROP) for Accreditation Canada.

Tudor House has implemented practices to ensure Staff understand the importance of wearing Personnel



Protective Equipment (PPE) during disinfecting as well as the proper use of gloves.

[Glove Fact Sheet](#)  
[Strategic Plan 2018 and Beyond](#)  
[2018 Accreditation Report](#)



## REVISED POLICIES

### Patient Safety Incident Management System

- **AM-08-P-30** - Occurrence Reporting and Management
- **AM-08-P-35** - Critical Incident: Process, Reporting and Management

## NEW POLICIES

- **AM-10-P-245** - Residents Managed by the Public Guardian & Trustee
- **AM-10-P-240** - Order of Commitment or Substitute Decision Maker
- **AM-10-P-230** - Roles and Responsibilities for a Resident/Patient Under an Order Of Commitment/Substitute Decision Maker

We value your opinion. Request a copy of our new/revised policies and please give us your feedback and input! [click here](#)

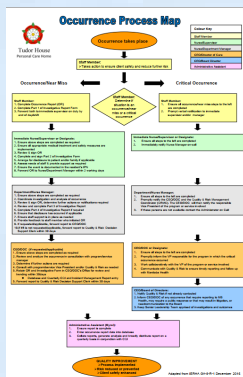


### Continuing Competency for Nurses Policy Review

All new and revised policies will be available in the Boardroom on the Education Kiosk Computer Desktop in folder "Policies for Nurses Review & Sign off"

*Note: Timely compliance will be reflected on a printout report each year to retain as evidence for your Nursing License Continuing Education Competency Records*

## STAFF EDUCATION

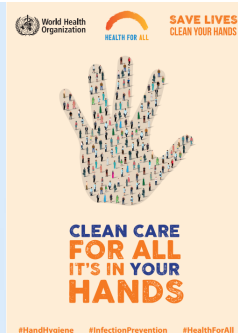


### Topic of the Month Patient Safety Incident Management

All Staff will increase confidence and competence in the reporting of occurrences. A Self Learning Package with practice scenarios will be available in each department.

[click here for Self Learning Guide](#)

*Clean care for all  
It's in your hands*



May 6, 2019

WHO calls on everyone to be inspired by the global movement to achieve universal health coverage (UHC), Infection Prevention and Control, including hand hygiene, is critical to achieve UHC as it is a practical and evidence-based approach with demonstrated impact on quality of care and patient safety across all levels of the health system.



### Clean Care Conversations Webinar

Tudor House registered for a webinar on May 6 to learn how to promote clean care with residents and staff. Moderated by The Germ Guy, Jason Tetro, this webinar includes Prince Edward Island's medical microbiologist and infectious disease consultant, Dr. Greg German, and Saskatchewan Patients for Patient Safety Canada patient partner, Carmen Stephens. Healthcare providers and administrators will learn how to introduce clean care conversations with patients and their families, engaging the public in ways to prevent healthcare-acquired infections.

[click here for more details.](#)



**SAVE LIVES  
Clean Your Hands**

[How to Hand wash and Hand rub](#)

[Hand Hygiene Brochure](#)

## RESIDENT AND FAMILY CORNER

### RESIDENT STORY OF THE MONTH



### IRENE

I was born on September 10, 1933 to Donald and Angela (LeMoing) Aird and grew up on Victor St. in the West End of Winnipeg with my older siblings Cathy and Ron and younger brother Jack.

I spent my summers growing up at the farms of my Aunt Mary and Uncle Jules Lefebvre near Notre Dame and Aunt Louise and Uncle Bill Smith near Treherne. I enjoyed playing with my siblings and cousins

and visiting my Grandpa LeMoing at his farm near Treherne. When I was a teenager my parents would rent a cottage at Grand Beach and each weekend family and friends would catch the train to join us.

[Read Irene's full story here](#)

Do you want to share your family member's story in the Resident Story of the Month? [Click here](#) to send your story.



## UPCOMING EVENTS

### Mother's Day Tea

Friday, May 10th, 2019,  
1:30PM  
Recreation Room

### Memorial Service

Wednesday, May 29th, 2019,  
2:00PM  
Recreation Room

### Resident & Family Advisory Meeting

Wednesday, May 15th, 2019,  
1:30PM  
Recreation Room

### Birthday Party

Friday, May 31st, 2019,  
1:30PM  
Recreation Room

[Click here to download May Activity Calendar](#)



#### NEW BIRD HOUSE INSTALLED

We welcome back the birds with these new bird houses located at the front entrance of Tudor House. These beautiful Birdhouses were donated by Charles Klapecki. Thank you for your donation! From Tudor House Residents and Staff.



Tudor House Volunteer Tea, April 12th, 2019.

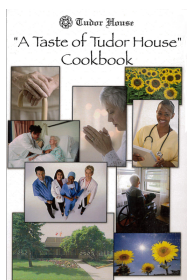


Door Mural created by Tudor House Residents and Grade 4 & 5 Students of Mapleton School.



**Let No One Be Alone Week** is will be taking place this year from Sunday May 4th until Saturday May 10th. This is a very important way that we can be intentional about caring for and connecting with those people around us that have limited contact. Please view the [attached poster](#) for more information or visit their [Facebook Page](#).

## TASTE OF TUDOR HOUSE



### GREEN TEA SODA

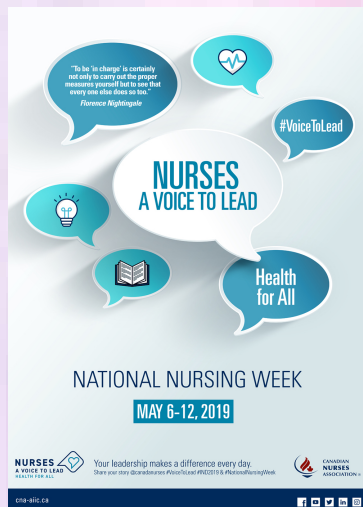
8 bags green tea  
4 cups boiling water  
3 Tbsp Splenda

*Jackett Family*

4 cups fresh fruit of your choice  
(orange slices, blueberries,  
raspberries, strawberries,  
banana slices)  
1 L plain or flavored sparkling  
water

Add tea bags to boiling water and steep for 2 to 3 minutes. Remove tea bags. Cover and chill tea. Before serving, add Splenda. Add fruit and ice to 8 to 12 large glasses and fill halfway with tea. Fill the rest of the way with sparkling water. You may need to serve with a fork. Makes a refreshing healthy snack/beverage.

Please consider sharing your family favorite recipe by clicking [here](#).



### Nurses Week May 6-12, 2019

#### Nurses: A Voice to Lead – Health for All

It was developed by the International Council of Nurses (ICN). According to ICN, A Voice to Lead reflects the fact that "every nurse has a story and every story has the potential to improve the health system and enable individuals and communities to achieve their highest attainable standard of health. From these insights comes the power for change." Health for All means "not just the availability of health services, but a complete state of physical and mental health that enables a person to lead a socially and economically productive life."



### Pillow Paws Socks

Socks that have grip on the bottom and fits under normal footwear. The socks prevents residents from slipping or falling.

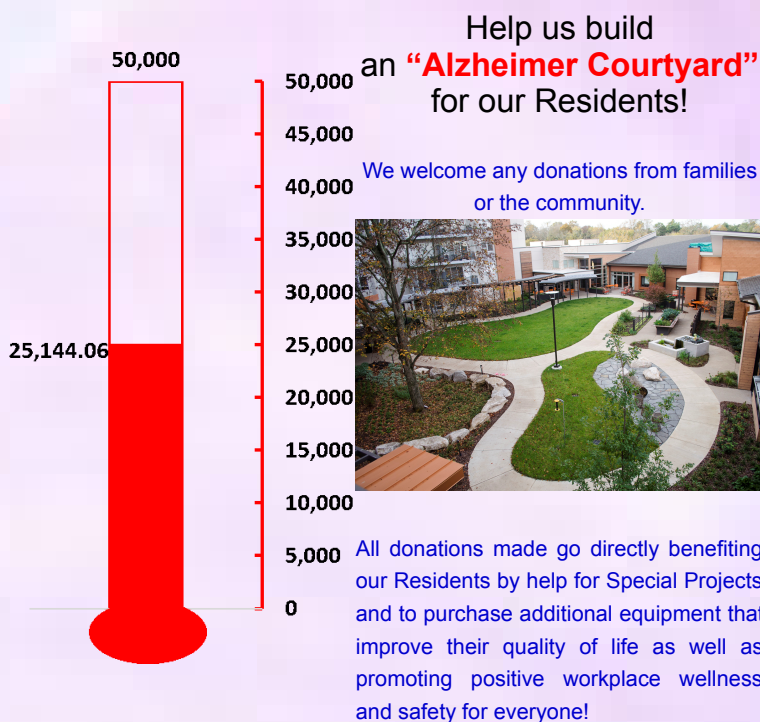
Pillow Paws socks are available for sale from Rehab Office for 2 pairs for \$5.00.

**Available colors:** Red and Yellow

**Size:** M, L, XXL

For more information, please see or contact Allison Sanderson 204-482-6601 ext. 142 or email [asanderson@mytudor.ca](mailto:asanderson@mytudor.ca)

## TUDOR HOUSE RESIDENTS DONATION FUND 2019-2020 FUNDRAISER



**Thank You for your generosity!**

[Helpful links](#)



Long Term & Continuing Care  
Association of Manitoba

L'Association de soins continus  
et à long terme du Manitoba

LTCAM's Navigation System for Seniors' Care and Living Options is a valuable tool that offers suggestions and ideas on how seniors can 'live safe' and with confidence, by providing them with the tools and information to make informed decisions.

For more information, click here for the [brochure](#).

**Alzheimer Society**  
MANITOBA

*Dementia Care & Brain Health*



Interlake-Eastern  
Regional Health Authority



**SAFE  
WORK  
MANITOBA**



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